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AMY CROSBY

NURSE CASE MANAGER

LOCATION: TEESSIDE**BACKGROUND:**

Amy is a registered adult nurse who began her career within acute medicine in 2014. This enabled her to develop an in-depth understanding of both acute & chronic illness. In her early nursing career, it became apparent to Amy that a holistic approach & effective communication was vital in promoting positive outcomes for those she cared for, something which remains the foundation of her practice now.

In 2015 her family was directly impacted by severe traumatic brain injury. This is where Amy's interest & passion in supporting those with brain injuries began.

Amy is the chair of Headway Darlington charity, who support brain injury survivors across the Tees Valley & has developed the service significantly since becoming involved in 2016.

Having worked professionally as a case manager since 2019 on highly complex cases her experience includes brain injury, spinal injury & poly trauma. This has included case managing & supporting clients through both the pre litigation stage, post settlement as well as privately funded clients.

Amy blends both personal & professional knowledge to provide case management that serves to inspire, change & facilitates growth, enabling clients & families to evolve on their rehabilitation journeys.

SERVICES:

- Initial Needs Assessment for case management, care, support & rehabilitation.
- Complex case management.
- Development of care plans & risk assessments.
- Family support & education.
- Support with recruitment & training of care/support staff.
- Coordination of services from statutory & independent sectors.

PROFESSIONAL QUALIFICATIONS

- National Diploma: Adult Nursing
- Health, Safety & Welfare – Level 1
- Equality, Diversity & Human Rights – Level 1
- Moving & Handling – Level 2
- Resuscitation: Adults, Paediatrics & New-born – Level 2
- Safeguarding: Adults - Level 2
- Safeguarding: Children - Level 2
- Data Security Awareness – Level 1

PROFESSIONAL MEMBERSHIPS