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SERVICES

PROFESSIONAL QUALIFICATIONS

ABOUT ME

PROFESSIONAL MEMBERSHIPS

AMY CROSBY

NURSE CASE MANAGER

LOCATION: TEESIDE

BACKGROUND:

Amy is a registered adult nurse who began her career within acute medicine in 2014. This enabled her to develop an in-depth understanding of both acute & chronic illness/disabilities.

Early on in her nursing career, it became apparent to Amy that a holistic approach & effective communication was vital in promoting positive outcomes for those she cared for. This is something which remains the foundation of her practice now.

Amy's personal experience of a family members brain injury, lead her to become heavily involved with Headway Darlington and District, a charity which supports brain injury survivors & their families.

Having worked professionally as a case manager since 2019 on highly complex catastrophic injury cases her experience includes brain injury, spinal injury, upper limb amputation & orthopaedic poly trauma.

This has included case managing & supporting clients through both the pre litigation stage, post settlement as well as privately funded clients.

Amy blends both personal & professional knowledge to provide case management that aims to inspire, change & facilitate growth, in turn enabling clients & families to evolve on their rehabilitation journey.

- Immediate Needs Assessment for case management, care, support & rehabilitation.
- Complex case management.
- Development of care plans & risk assessments.
- Family support & education.
- Support with recruitment & training of care/support staff.
- Coordination of services from statutory & private sectors.

- National Diploma: Adult Nursing
- Health, Safety & Welfare – Level 1
- Safeguarding: Adults - Level 2
- Safeguarding: Children - Level 2
- Data Security Awareness – Level 1

My approach to case management is based around working with my clients to empower and enable them to get the most out of life, often after significant trauma and tragedy. It is a constantly evolving role, in which I look to support my clients and their families to grow and achieve goals that give them a sense of purpose and value.